



March 19, 2020

IMPORTANT: Notice concerning COVID-19

The safety of our customers, our community and our team is of utmost importance to us. We understand your concerns and realize that many of you are paramedics, healthcare professionals and first responders who are facing an exceptional challenge. We thank you for all you do and, with that in mind, are committed to serving you. We will always acknowledge all inquiries however you may experience longer wait times for responses and/or product shipments.

At this time, Ferno Canada has proactively taken the following steps to ensure the safety of all and prevent the spread of COVID-19 at our headquarters while continuing to serve our customers:

- Reducing staff in the office and enabling remote systems to work off-site and increase social distancing
- Closely following Federal, Provincial and local guidelines as they emerge and ensuring our entire staff stays informed
- Keeping our warehouses supplied to the best of our ability and maintaining fair prices
- Not accepting any visitors into our facility and all employees will be respecting a 6ft distance around others
- Taking preventative measure to keep our facilities clean and maintain a healthy environment

We appreciate your patience and thank you for your understanding. We will continue to monitor public health concerns and keep you informed with necessary information. If you have any questions or concerns regarding this matter, please contact us at info@fernocanada.ca

Take care of yourself and those around you.